Community health care centers provide Delawareans with exceptional healthcare services at a price they can afford. As unemployed Delawareans without access to health insurance look for affordable health care options, community health centers offer a critical safety net Delawareans can rely on in a time of need. Through the Affordable Care Act, Delaware’s federally-funded health centers, like Westside, La Red, and Henrietta Johnson, can expand their efforts to provide quality health care delivery to those Delawareans who otherwise would not have it. The expansion of community health centers is one of the key provisions of the Affordable Care Act.

— Senator Tom Carper
Delaware

Long before “patient-centered healthcare” was embraced as a best practice, Community Health Centers were already providing it. In fact, they pioneered it. Established more than 40 years ago, CHCs were among the first to develop a patient-centered healthcare delivery model that provided high-quality, community-tailored services accessible to everyone, regardless of ability to pay.

Addressing health disparities has always been central to the CHC mission. CHCs overcome barriers to care by providing non-traditional services such as language interpretation, transportation, eligibility assistance, health education, and case management.

By emphasizing comprehensive, coordinated primary and preventive care, CHCs save money, improve health outcomes and empower entire communities to be more stable, productive and self-sufficient.

In a time of transformation of our nation’s healthcare delivery system, CHCs provide a proven model of success for patient-centered healthcare. They are a true community treasure.
COMMUNITY HEALTH CENTERS...

- Ensure local access to high-quality, evidence-based healthcare.
- Provide comprehensive primary and preventive care to anyone, regardless of health status, stage of life, or ability to pay.
- Extend a critical safety net to the uninsured, unemployed, and underprivileged.
- Improve public health and create sustainable jobs.
- Are the healthcare providers of choice for thousands of insured, employed state residents seeking top quality care in convenient, comfortable neighborhood settings.
- Will remain a unique, complementary, and vital partner in the healthcare delivery system under federal healthcare reform.

A One-Stop Shop for Comprehensive, Coordinated Healthcare

Typical Services Your Local Community Health Center Provides:

- Primary Care
- Preventive Care
- Chronic Care Management
- Dental Health
- Obstetrical-Gynecological Care (OB-GYN)
- Women’s Health
- Behavioral Health
- Vision Care
- Pharmacy Services
- Specialty Referrals
### BY THE NUMBERS in Delaware

3
Number of Community Health Centers

34,000
Number of patients served across the state

17,000 to 34,000
Number of additional Delaware residents expected to receive care from Community Health Centers between 2011 and 2015 through healthcare expansion.

$37,343,728
Total Economic Benefits Generated for Local Communities, 2009

$100,769,746
Total Economic Benefits Projected for Local Communities, 2015

### Nationwide

1,136 — number of health centers
8,400 — number of clinics and mobile medical vans
13 million — number of Americans served by CHCs
$24 million — annual health system savings achieved by Community Health Clinics

### Health Center Patients Receive More Services than Patients of Other Providers

<table>
<thead>
<tr>
<th>Service</th>
<th>Percentage Health Center</th>
<th>Percentage Other Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>PAP Smears in least 3 years</td>
<td>85%</td>
<td>81%</td>
</tr>
<tr>
<td>Immunizations for 65 years and older</td>
<td>70%</td>
<td>65%</td>
</tr>
<tr>
<td>Health Education</td>
<td>45%</td>
<td>40%</td>
</tr>
<tr>
<td>Preventive Care Service</td>
<td>32%</td>
<td>28%</td>
</tr>
<tr>
<td>Outpatient Mental Health Visits</td>
<td>22%</td>
<td>11%</td>
</tr>
</tbody>
</table>


### AVERAGE COST PER PATIENT PER DAY

<table>
<thead>
<tr>
<th>Setting</th>
<th>Cost per Day</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospital Inpatient</td>
<td>$41.36</td>
</tr>
<tr>
<td>Hospital Outpatient</td>
<td>$7.59</td>
</tr>
<tr>
<td>Emergency Room</td>
<td>$3.64</td>
</tr>
<tr>
<td>All Physician Settings</td>
<td>$2.64</td>
</tr>
<tr>
<td>Health Center</td>
<td>$1.67</td>
</tr>
</tbody>
</table>

DELAWARE COMMUNITY
HEALTH CENTER ROSTER

Henrietta Johnson Medical Center
601 New Castle Avenue, Wilmington, DE 19801
(302) 427-9693
www.hjmc.org

Westside Family Healthcare
1802 W. Fourth Street, Wilmington, DE 19805
(302) 656-8292
www.westsidehealth.org

La Red Health Center
21444 Carmean Way, Georgetown, DE 19947
(302) 855-1233
www.laredhealthcenter.org

“Throughout every stage of my career I have had a personal experience with community health centers. This first-hand exposure to so many aspects of health centers afforded me a deep understanding of how and why these centers are different. How community-based care really can provide better care. Today there is much talk about providing ‘patient-centered’ care. We need to remember this is not a new concept but the way health centers have done business for nearly half a century.”

— Ellen Marie-Whelan
Center for American Progress Senior Health Policy Analyst
Community Health Centers: Engines of Economic Activity and Job Creation
Testimony Before the Democratic Steering and Policy Committee
This article was created by the Center for American Progress Action Fund
(www.americanprogressaction.org)